NGS Focus on Societies Report - May 2021 Rich Miles

I attended three of the Focus on Societies sessions. What struck me the most is how ahead of the game we are in many areas. Most of the sessions I attended were pretty basic, but I picked up a few tips here and there, which is what I expect.

## Website and Social Media Communication and Content Strategies for Societies

- Discussed the difference between websites and social media and the advantages to each. We have this well in hand.
- Formulating a communication plan good overview of communication strategies including knowing your mission and what you want to communicate, identifying your audiences and keep them in focus, use a multi-faceted approach to reach everyone, use a content calendar (a strategy we're not using).
- Have social media policy (we do but needs revision)
- Use analytics to track communication progress (I still need to learn Google Analytics for our website, I do look at Facebook analytics).
- Crafting a message some good strategies highlighted, many of which we use.
- Branding keep consistent logo and colors across platforms we have started this using the website logo as the anchor. In process of redesigning brochure and business cards to match.
- Use a call to action, "Register now!"
- Website content recommendations we have most covered, many also work for eNews.
  Some ideas we can expand on and use more, how-to resources and/or methodology, stories (not reports) about society activities, reviews of books (great idea), use of a blog would need a volunteer to run it.
- Social Media Strategies I picked up some resources regarding researching strategies, but those highlighted were ones I regularly use.
  - o Note, would be nice to recruit some help here, especially Twitter and Pinterest. I can handle Facebook & Instagram as they are integrated now.
- Highlighted the differences between the main social media platforms, nothing really new other than some websites for managing social media accounts like Buffer, Tweetdeck (I am familiar with), and Hootsuite.

## **Grow Your Society with Quality Events**

If I had never run an event or conference before, this would have been helpful. As Katie said, Andrea does a great job for us. The speaker talked about the steps in organizing an event, timelines, organization using an Excel spreadsheet, etc.

## **Digital Marketing for Modern Society**

Again, some basic information for societies evaluating their marketing tools. The speaker went over "4 Steps to Digital Success."

- 1. Assess Digital Platforms, e.g., website, social media, etc.
- 2. Select 1-3 tasks
- 3. Develop a prioritized plan
- 4. Implement the plan

The speaker then provided questions and strategies for evaluating digital marketing tools including website, social media, and email marketing. We fare very well in all three categories. I did pick up a new tool that I have been aware but have not explored. It's a website for creating graphic images for marketing called Canva. I have been using it as well as one called PiZap recently. I just signed up for my own personal limited free account, but I plan on signing RVGS up for the FREE FULL subscription to be able to access all of their templates.